

## Williams Soaring Center Privacy Policy

Last modified: November, 11, 2016

**Our Commitment To Privacy:** Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

**The Information We Collect:** This notice applies to all information collected or submitted on this website. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected at these pages are: Name -Address -Email address -Phone number -- On some pages you can submit information about other people. For example, if you order a gift online and want it sent directly to the recipient, you will need to submit the recipient's address. In this circumstance, the types of personal information collected are: Name, -Address and/or Email Address, -Phone Number

**The Information We DONT Collect:** Credit cards used on our website are processed directly through our online credit card merchant bank and we never receive or store your full credit card number, expiration date or code.

**The Way We Use Information:** We use the information you provide about yourself or someone else when placing an order to complete that order and for contact about our services. We do not share this information with outside parties except to the extent necessary to complete that order. We offer gift-cards by which you can personalize a product you order for another person. Information you provide to us to create a gift-card is only used for that purpose, and it is only disclosed to the person receiving the gift. We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties. We use non-identifying and aggregate information to better design our website and to share with advertisers. For example, we may tell an advertiser that X number of individuals visited a certain area on our website, or that Y number of men and Z number of women filled out our registration form, but we would not disclose anything that could be used to identify those individuals. Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above.

**Our Commitment To Data Security:** To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

**Our Commitment To Children's Privacy:** Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13.

**How You Can Access Or Correct Your Information:** You can correct factual errors in your personally identifiable information by sending us a request that credibly shows error. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting

access or making corrections.

**How To Contact Us:** Should you have other questions or concerns about these privacy policies, please contact us.

Williams Soaring Center  
2668 Husted Road  
Williams, CA 95987-5105

Phone: 530-473-5600  
FAX: 530-473-5315

Email: [info@williamssoaring.com](mailto:info@williamssoaring.com)

**Delivery Method and Timing:** Items purchased through our website's online order form are sent via the delivery method selected. All orders are processed immediately when ordered. Items selected for Email delivery typically are sent out within a few minutes but because of potential Internet issues outside of our control it may take longer to arrive. Selected Items to be shipped are typically sent out the next day that mail service is available. Please let us know if you do not receive your order with in a timely manner.

**Return/Refund Policy:** Our tickets and gift certificates, printed or paperless, are non-refundable.